

# Customer Provided Goods Waiver

Artistic Invasion allows for the provision of providing embellishment services on Customer Provided Items (“Item or Items”). Items include but are not limited to: Garments, Fabrics and other Substrates deemed appropriate by our customers for embellishment. Embellishments include but are not limited to: Screen Printing, Embroidery, Sublimation, Digital Printing, UV Printing, Laser Engraving or any other embellishment technique applied.

When Artistic Invasion is not the provider of the items being embellished, we do not guarantee the quality of the work or that items will remain undamaged and/or destroyed during the embellishment process.

Please understand that each fabric/item/garment/substrate is unique and practices used to embellish these items require but are not limited to: Industrial Machinery, Inks, Chemicals, Pressure, Heat and Needles that react differently to/on each item. When Artistic Invasion provides the items being embellished, we do guarantee the outcome of your project.

However, when we are not providing the blank items being embellished, we do not control nor guarantee the outcome of the project. It is possible that some and/or all of your items may be damaged or destroyed and/or embellishments may be deemed unacceptable by you.

Artistic Invasion will not replace, rework or otherwise offer any consideration for items damaged by us or embellishment work that our customer may find unacceptable, when items are provided by the customer.

Artistic Invasion will make every attempt to provide high quality work on your items, and if possible contact our customer in advance to discuss and/or avoid any potential concerns. However, we are not responsible for the uniqueness of items provided by you and how these items may react on our printing, drying, sewing and other embellishment equipment.

By signing this waiver, you agree to pay Artistic Invasion in full and in advance (when requested) for projects that we complete on items provided by you to us for embellishment.

By signing, you understand and agree that it is possible that all of your items may be damaged or destroyed and that some / or all of the embellishments associated with your order may be deemed unacceptable by you and that you release Artistic Invasion from any and all responsibilities associated with the damage caused to your items and any lost monies associated with the embellishment project involving these items.

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Signature & Printed Name

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DATE